



# COCHRAN

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## COOLING & HEATING

Dear Valued Clients and Friends,

For over 20 years, Cochran Cooling & Heating has proudly served the Metro Atlanta and surrounding areas. As COVID-19 makes its way across the US, we are providing this letter to you as a way of letting you know our steps and procedures to help fight the spread of the virus effectively.

We are monitoring the local news, following the advice of the Centers of Disease Control and Prevention (CDC) and World Health Organization (WHO) in an effort to keep our staff and clients informed. We are actively increasing our sanitizing practices by providing our service professionals with gloves, booties, disposable drop cloths, alcohol-based sanitizers and new cleaning procedures performed after every job. We are also administering daily health checks, including recording body temperature before the start of every workday to eliminate the potential spread of the virus.

At Cochran Cooling & Heating, our motto “Everyone deserves a comfortable home” holds true in any situation. Your safety and satisfaction is our top priority. We are proud to say that we have the best group of professionals to assist you whenever you might need us. Please know that we are also contacting our suppliers daily to ensure that we have the supplies to serve you as we always have.

Our prayer is that this pandemic ends soon, but we all have to work together! Thank you all for being valued clients and friends, as your friendship and business means everything to us. We are always available whenever you might need us; we are always a phone call away!

Best Regards,

Jamey Cochran

Owner